



Front Office illustrative Scenario - Out-Patient Workflow

FRONT DESK OPERATION

- Appointments booking(Out/in-patient)
- Patient reception, patient registry
- Patient's queue management medical
- Patient registry
- Medical plans
- Queue to consolation



NURSING

- Recording patient's vital information
- Scanning of patients medical reports
- Writing medical reports



DOCTOR'S CONSULTATION

- View Nursing details
- Treatment**
- Request medical reports, and order for any Investigation.
 - The Medical report requests move back to the nurse's queue for drafting and later processing by the doctor before printing.
 - Lab Investigations move to lab module,
 - Capture symptoms, signs and findings, ICD-10 diagnosis and management notes.
 - Prescribe and print out the prescription note to sign it off before handing It over to the patient.
 - Prescription moves to pharmacy to be dispensed from there.
 - Set up a next appointment date.
 - Bill the patient for the procedures performed .
 - Patient status change.
 - At the end of the day, the accounts office will print out all the invoices and send it out to the paying entities.



Nursing

Nursing Procedures



Laboratory

- Perform tab tests
- Enter results.
- Print /Forward to doctor electronically



Pharmacy

- Medicine billing and dispensing
- Print the labels for the prescriptions



Cashier

- Receive payments against the billings.
- Print insurance Invoices for signing by patients.



SmartCare
Health Management Solutions

We Understand the Business of
Health Management

**All our clients are happy
and confirm evidence of
ROI on SmartCare
Investment**



ABOUT US

The core team of SmartCare comprises of Business Process specialist, Software engineers & Informatics professionals. We listen to users' feedback and monitor changes across the medical industry in Kenya and around the globe to deliver new features and workflows for our doctors.

SmartCare has been a fast-growing Medical Software for Doctors and Clinics in Kenya since 2010. It's a simple to use clinical software incorporating all processing within a practice such as electronic medical records (EMR), Practices Management, Statistical Reports, Financial accounting and More.

At our back-end we have team dedicated to support and training who make the learning curve is minimum and any issues resolved promptly.

OUR MISSION

To provide innovative and comprehensive healthcare technology solutions that empower healthcare providers and patients to improve the quality of healthcare delivery and outcomes. We are committed to delivering cutting-edge healthcare technology solutions that address the complex challenges facing the healthcare industry today. We strive to provide user-friendly and customizable software that meets the unique needs of healthcare providers, from small clinics to large hospitals. Our solutions aim to enhance patient engagement, improve patient safety, and enable healthcare providers to make informed decisions based on real-time data and analytics.

OUR VISION

To become a leading provider of HMIS software solutions in the global healthcare industry, while prioritizing the needs of our clients and emphasizing innovation and quality.

WHY IT WORKS!

- For more than 5 years, our dedicated R&D team has been researching, redesigning, developing and testing to make SmartCare the powerful tool it is today.
- Best Practices have been incorporated into the SmartCare work flow ensuring that your processes are streamlined.
- Our support is the backbone of Intersoft solution and is at the core of our business model. With SmartCare, you get 24-7 phone and online support-As soon as you contact us, our support specialist can access your system remotely and sort you out sometimes even before you finish reporting the issue.
- With SmartCare's advance reporting engine, you are more empowered to make informed and pro-active decisions- Smarter and faster.
- Whether you are abroad on a conference making a presentation, at home thinking strategies or on holiday just wanting to get a glimpse of what is going on when you are not around; SmartCare being a web-based system, gives you access to your clinic's financial and operational insight whenever you are, whenever you need it.

SOLUTION STRUCTURE

Our solutions are multi-tier thus can be deployed either on one or multiple servers. At the core, is a Microsoft SQL server that's proven to deliver excellent levels of speed, security and capacity. We use the latest technology to deliver to you a highly functional and modular system that can be constantly tailored and expanded – now and as you grow. The use of web services ensures that the system can be integrated with any system running on windows or Linux platform.

WHY INTERSOFT

WE OFFER SOLUTIONS NOT JUST SOFTWARE

Strategic understanding of the role, positioning and focus for enterprise-wide decision-making in support of overall organizational objectives

Strategy

Controls

Operating methods and VI practices, including policies and procedures, which determine the way activities are performed

Process

People

The governance model for the management, administration, and evaluation of initiatives, with a strong focus on the appropriate metrics applied for measurement

The human resource environment, including skills, organizational culture, and organizational structure

Technology

Enabling information systems, applications, tools, and infrastructure

OUR CLIENTS



TESTIMONIALS

"We like the product, it is very comprehensive and customer geared We love their on-going customer service and support." ~ Dr. Musyoka – Sonar Imaging Centre

"We are using Intersoft's SmartCare system for the third year now. They are a great company with excellent service and support" ~ Dr. Wahome Ngare – Mercy Medical Centre